



## **Obtaining Additional Stoma Supplies - FAQ**

### **Am I eligible to receive additional supplies?**

To be eligible to receive stoma supplies above the maximum monthly Stoma Appliance Scheme (SAS) limit of any one product, you must have:

- attended a consultation with a medical professional (either a registered medical practitioner or a Stomal Therapy Nurse),
- had your stoma reviewed by the medical professional, and
- been assessed as experiencing a condition which necessitates the use of additional stoma supplies for a limited period (up to 6 months) to allow either:
  - in the case of a temporary condition eg: diarrhoea/temporary skin irritation, for that temporary condition to be resolved, or
  - in the case of a permanent condition eg: changing stoma shape/ongoing appliance leakage/change in stoma output, for a more suitable alternative appliance to be selected when the maximum allowance of stoma supplies has already been issued for the required period.

### **How is a request for additional stoma supplies made?**

Following your stoma review (as above), your medical professional should prepare an Application for Additional Stoma Supplies (PB050). The current version of the application can be found at <https://www.humanservices.gov.au/sites/default/files/documents/pb050-1510en.pdf>.

It is important that your medical professional completes all sections of the application in full and signs the declaration at section 16 where indicated. You (or, if you are unable to sign, your responsible person as defined by section 6AA of the Privacy Act 1988) must also sign the declaration at section 17. The completed form should then be submitted to the association where you normally obtain your stoma supplies. If necessary, your medical professional can contact the stoma association where you normally receive supplies for assistance in completing the application.

Requests for additional supplies in any format other than by submission of a fully completed current version (PB050-1510) application will not be accepted and will be returned to either the patient or the reviewing medical practitioner.

### **Where should my Application for Additional Stoma Supplies (PB050) be sent?**

The completed Application for Additional Stoma Supplies (PB050) should be submitted to the stoma association where you normally obtain your stoma supplies. The association will record the details and forward the application to the Department of Human Services.

### **How long will my Application for Additional Stoma Supplies (PB050) be valid?**

Your Application for Additional Stoma Supplies (PB050) will be valid for the period determined necessary by your reviewing medical professional, up to a maximum of six months. The commencement date of the application is the date upon which the application was completed by your medical professional.

### **What additional supply quantities can be requested?**

Your medical professional will determine the amount of additional supplies to be requested following a review of your situation.

Those applications requesting additional supplies which will result in a total supply of more than twice the normal SAS monthly allowance of any one product must also be accompanied by a clinical justification for the additional supply quantity. In the clinical justification, the reviewing medical professional must provide details of the basis for which the additional products are required, including detailed medical reasoning as to why additional supplies are necessary and the implications for the member if those supplies are not approved. Inadequate clinical justification may result in a delay in processing the request.

Those applications which will result in more than four times the normal SAS monthly allowance of any one product must be referred to the Department of Health by the receiving stoma association.

### **What if I still need additional supplies after my Application for Additional Stoma Supplies (PB050) has expired?**

If your condition has still not yet been resolved, replacement authorities can be issued following a subsequent face to face review by your monitoring medical professional and completion of a new Application for Additional Stoma Supplies (PB050) and clinical justification if necessary. The review needs to take place prior to the review date nominated on the original form (up to but not exceeding six months).